



Mulgrew Oil & Propane Co.

1-800-747-1132

www.mulgrewoil.com

PLEASE READ

OUT OF GAS POLICY

To our valued customers:

Our goal is to serve you, while providing a safe working environment for our employees. '**Out of Gas**' situations can pose a safety risk to all parties involved. Unfortunately, we realize there may be times when you unexpectedly run out of gas. If you experience such a situation, you should:

1. Close the service valve on the propane storage tank.
2. Shut off all appliance valves.
3. Call your propane supplier immediately at 1-800-747-1132.

Be aware that our delivery drivers schedule their deliveries in advance to maximize efficiency, minimize operating costs, and keep gas costs at a minimum. Therefore, if you run out of gas, you may experience a delay before our technicians can place you into the delivery schedule.

Under these circumstances, it is imperative that someone over the age of 18 years old be at home. We will need to check the entire gas system for leaks and relight the pilots.

If we arrive and no one is home, we **WILL NOT** fill your tank.

The driver will leave an "Out of Gas" tag, instructing you to call us. In the event that a return trip is required, it will result in an additional charge.

Thank you,

Mulgrew Oil & Propane Co.