



Mulgrew Oil & Propane Co.

1-800-747-1132

[www.mulgrewoil.com](http://www.mulgrewoil.com)

## PROPANE GAS GUIDELINES 2017-2018

Minimum delivery gallons: 250

After hour's delivery charge: \$100.00

Weekend/Holiday delivery charge: \$200.00

Same day delivery charge: \$25.00

OUT OF GAS calls will be charged \$50.00 safety check, plus \$25.00 same day delivery.

(After hours/weekend charges above still apply).

### WILL CALL

'Will Call' customers must tell us the % (percentage full) of their tank when they call. A Will Call customer is a customer that is not on Routine Delivery basis. A Will Call customer must give a minimum of 3 days notice so that your delivery can be routed with other deliveries in your area or you will be subjected to fees above. Your courtesy and effort allows lower overhead on our part and greatly assist us to maintain pricing as low as possible. If your Will Call request for LP Gas results in a same day delivery; the \$25.00 same day delivery charge will apply.

If outages occur more than once we may elect to no longer be your supplier.

### ROUTINE DELIVERY

Routine Delivery means we will watch your tank for you and deliver on a routine basis at our convenience.

Accounts past due 60 days will be removed from the routine delivery schedule.

### SAFETY ITEMS

Energy Specialists or service technicians must do a SAFETY CHECK on ALL disruptions of out of gas services. An adult (18 years or older) must be at home at time of delivery on OUT OF GAS calls. A Mulgrew Oil Co. /Innovative Energy/Cordes Oil Co. /Kelly Oil Co. employee must light the pilot light. We reserve the right to refuse service if the above guidelines are not met or any of your equipment does not meet state or federal guidelines.

### REGULATORS

Replacement of regulators is a safety issue for you, our customer. **Insurance guidelines state that regulators over 15 years of usage must be replaced.** On delivery your regulator will be inspected and you will be informed of its age.

Replacement cost of both regulators is:

1<sup>st</sup> stage \$55.00 plus any applicable service charges

2<sup>nd</sup> stage \$65.00 plus any applicable service charges

Service charges are: \$65.00 per hour (a one hour minimum charge will apply)

**\*We are unable to fill tanks with regulators that have over 15 years of usage.**

If you have any questions, please feel free to call the main office at 1-800-747-1132 or your local Energy Specialist.

*If you no longer wish to receive any LP mailings from our company, please let us know.*